

IMS Online

Leave request e-mails





E-mail functionality

Standard e-mail functionality is provided for:

- Leave requests
- Leave request reminders

E-mails are not generated when timesheets are submitted, approved etc.

Leave requests

Leave request e-mails will be triggered from the following actions on the Leave Planner screen:

Employee actions:

	Sent to	E-mail
Employee submits leave request	Employee	Dear <first name=""></first>
		Your Leave Request for <leave description=""> from <start date=""> to <end date=""> has been submitted to <manager name="">.</manager></end></start></leave>
		You will be notified by e-mail when it has been approved or declined.
		Click <here> to view the Leave Request.</here>
	Manager cc Assistant Manager	Dear <first name=""></first>
		<employee name=""> has submitted a Leave Request for <leave description=""> from <start date=""> to <end date>.</end </start></leave></employee>
		If validation alert:
		An alert for this Leave Request has been created, so please review carefully.
		If comment added:
		The following comment was provided:
		<comment></comment>
		Click <here> to view the Leave Request, and approve or decline it as appropriate.</here>

	Sent to	E-mail
Employee withdraws leave request	Employee	Dear <first name=""> Your Leave Request for <leave description=""> from <start date=""> to <end date=""> has been withdrawn, and <manager name=""> has been notified by e-mail.</manager></end></start></leave></first>
	Manager cc Assistant Manager	Dear <first name=""> <employee name=""> has withdrawn a Leave Request for <leave description=""> from <start date=""> to <end date="">. <i>If comment added:</i> The following comment was provided: <comment> This e-mail has been sent to you for information purposes only.</comment></end></start></leave></employee></first>



Manager actions:

	Sent to	E-mail
Manager submits leave request	Employee	Dear <first name=""></first>
		Your manager (<manager name="">) has submitted a Leave Request on your behalf for <leave description> from <start date=""> to <end date="">.</end></start></leave </manager>
		If validation alert:
		An alert for this Leave Request has been created, so please review carefully.
		If comment added:
		The following comment was provided:
		<comment></comment>
		Click <here> to view the Leave Request.</here>

	Sent to	E-mail
Manager approves leave request	Employee	Dear <first name=""></first>
		Your Leave Request for <leave description=""> from <start date=""> to <end date=""> has been approved by <manager name="">.</manager></end></start></leave>
		If you wish to modify the Leave Request, click <here> to view it and withdraw the request.</here>
		You can then create a new Leave Request for alternative dates if required.
		If validation alert:
		An alert for this Leave Request has been created, so please review carefully.
		Click <here> to view the Leave Request.</here>

	Sent to	E-mail
Manager declines leave request	Employee	Dear <first name=""></first>
		Your Leave Request for <leave description=""> from <start date=""> to <end date=""> has been declined by <manager name="">.</manager></end></start></leave>
		If comment added:
		The following comment was provided:
		<comment></comment>

	Sent to	E-mail
Manager deletes leave request	Employee	Dear <first name=""></first>
		Your Leave Request for <leave description=""> from <start date=""> to <end date=""> has been deleted by <manager name="">.</manager></end></start></leave>
		If comment added:
		The following comment was provided:
		<comment></comment>

Administrator actions:

	Sent to	E-mail
Administrator submits leave request	Employee	Dear <first name=""></first>
		The Administrator has submitted a Leave Request on your behalf for <leave description=""> from <start date> to <end date="">.</end></start </leave>
		If validation alert:
		An alert for this Leave Request has been created, so please review carefully.
		If comment added:
		The following comment was provided:
		<comment></comment>
		Click <here> to view the Leave Request.</here>

	Sent to	E-mail
Administrator approves leave request	Employee	Dear <first name=""></first>
		The Administrator has approved your Leave Request for <leave description=""> from <start date=""> to <end date="">.</end></start></leave>
		If you wish to modify the Leave Request, click <hr/> <here> to view it and withdraw the request.</here>
		You can then create a new Leave Request for alternative dates if required.
		If validation alert:
		An alert for this Leave Request has been created, so please review carefully.
		Click <here> to view the Leave Request.</here>

	Sent to	E-mail
Administrator declines leave request	Employee	Dear <first name=""></first>
		The Administrator has declined your Leave Request for <leave description=""> from <start date=""> to <end date="">.</end></start></leave>
		If comment added:
		The following comment was provided:
		<comment></comment>

	Sent to	E-mail
Administrator deletes leave request	Employee	Dear <first name=""></first>
		The Administrator has deleted your Leave Request for <leave description=""> from <start date=""> to <end date> has been deleted by <manager name="">.</manager></end </start></leave>
		If comment added:
		The following comment was provided:
		<comment></comment>



Leave request reminders

An Administrator will trigger leave request reminders (if required) prior to creating timesheets for the current period.

These e-mails help ensure all leave requests are approved before they transfer to the timesheet (note that all leave requests transfer to the timesheet, whether unsubmitted, submitted or approved).

Employee reminders:

	Sent to	E-mail
Employee has unsubmitted leave	Employee	Dear <first name=""></first>
requests for the specified period		There are unsubmitted Leave Request(s) for the period <remind start=""> to <remind end="">.</remind></remind>
		Please review the Leave Request(s) and delete any which are no longer necessary, or submit so that your Manager can approve the Leave Request(s).
		Click <here> to view your Leave Requests planner.</here>
Employee has unapproved leave	Employee	Dear <first name=""></first>
requests for the specified period		There are unapproved Leave Request(s) for the period <remind start=""> to <remind end="">.</remind></remind>
		Please review the Leave Request(s) and withdraw any that are no longer required, or remind your manager to approve the Leave Request(s).
		Click <here> to view your Leave Requests planner.</here>
Employee has approved leave requests	Employee	Dear <first name=""></first>
for the specified period (these e-mails are not sent by default since no further action is required)		There are approved Leave Request(s) for the period <remind start=""> to <remind end="">.</remind></remind>
		Please review the Leave Request(s) and withdraw any that are no longer required.
		Click <here> to view your Leave Requests planner.</here>



Manager reminders:

	Sent to	E-mail
Employees in team have unsubmitted leave requests for the specified period	Manager cc Assistant Manager	Dear <first name=""> There are unsubmitted Leave Request(s) for the period <remind start=""> to <remind end="">. Please review the Leave Request(s) and approve or delete as necessary. Click <here> to view the Leave Requests planner.</here></remind></remind></first>
Employees in team have unapproved leave requests for the specified period	Manager cc Assistant Manager	Dear <first name=""> There are unapproved Leave Request(s) for the period <remind start=""> to <remind end="">. Please review the Leave Request(s) and approve or decline as necessary. Click <here> to view the Leave Requests planner.</here></remind></remind></first>
Employees in team have approved leave requests for the specified period (these e-mails are not sent by default since no further action is required)	Employee	Dear <first name=""> There are approved Leave Request(s) for the period <remind start=""> to <remind end="">. Please review the Leave Request(s) and decline any that are no longer required. Click <here> to view your Leave Requests planner.</here></remind></remind></first>